How do I request a mail ballot?

The deadline to request a mail ballot was October 24th and has already passed. But you can still pick up a mail ballot in person at one of our 2 election offices.

How do I return my mail ballot?

Polk County mail ballots are return postage paid, so just put the return envelope in a mailbox and you’re good-to-go.

Ballots must be received at the Elections’ office by 7pm on Election Day (not postmarked). Please be sure to mail your ballot well in advance. The Post Office recommends allowing a week for delivery.

If you prefer to deliver your ballot in person, there are drop boxes at each of our 2 election offices. 9 more drop sites are available around Polk County for your convenience during Early Voting between October 19th-November 1st.

How do I know if my ballot was received by the Elections office?

You can check online at https://www.polkelections.com/Voter-Services/Voter-Lookup. Or, email us at votebymail@polkelections.com. Be sure to include your name and date of birth in your email. You can also give us a call at (863) 534-5888.

Do I have to complete the outside of the return envelope?

You are required to sign the outside of the return envelope. Providing your phone number or email address is optional.

What if I change my mind and decide to vote at my precinct?

If you have not returned your mail ballot, you are eligible to vote at an Early Voting site or at your precinct on Election Day. Your mail ballot will be cancelled and you’ll be issued a precinct ballot.

What if “my dog ate my ballot”?

If your mail ballot, or your envelope, was damaged, please call us at (863) 534-5888 and we will send you a new one.

Is it true that mail ballots are not counted until after the election?

No. Here in Polk County we begin scanning mail ballots before Election Day so that we can include them in the Election Night totals.

Didn’t find your answer here?

Here’s some more information about mail ballots. https://www.polkelections.com/Voter-Services/Vote-by-Mail-FAQ